

Work with us from the start and we will make sure everything goes smoothly.

Our experts will ensure your order is paired with the right accessories and device software, so your mobile computers and printers work properly and efficiently with Viewpoint.

Nutech's growing catalog of devices is certified to operate with Viewpoint. Whether you want to purchase new devices, use existing devices, or a combination of the two, NutechDM has you covered.

If you need new devices, Nutech has established partnerships with preferred pricing with leading rugged mobile computer and printer manufacturers such as Zebra and Honeywell. This ensures you get the right product at the right price.

Best of all, your devices arrive ready to go for your network. With NutechDM, you get a kitted, configured, fully charged, activated device loaded with all the required software, including the browser and SOTI for remote management.

Additionally, Nutech maintains a record of all your devices including serial numbers, warranty information, and repair history. You will have complete access to all device information such as model, serial number, software version, and location through our Site Care portal.



# Nutech Device Management

# Interested in Exploring Further?

### **Managing Made Easy**

Rugged mobile computers are essential to automating your warehouse and factory floor to provide real-time, accurate information. Interrupting your day to deal with unexpected device issues, however, is disruptive and costly.

Especially when you are left making technical support calls, coordinating repairs, and waiting for call-backs. And when the manufacturer returns the device with factory settings restored, you will have to reconfigure it for your working environment.

With Nutech Device Management (NutechDM), our hardware experts will manage all your devices eliminating the nuisance and costs associated with maintaining your devices.



#### NutechDM program includes:

- Device selection and procurement
- Device configuration, testing, and kitting
- Unlimited hotline support
- •Remote device management
- •Device repair management
- Maintenance contract management
- Access to our device loaner pool







#### **One Number to Call**



With NutechDM, you'll never have to worry about unexpected supporting issues interrupting your services ever again. Nutech's team of dedicated in-house experts will work with you to resolve your issues.

Using our remote management tools, we can rapidly solve your device issues and ensure that you have as little downtime as possible.

## **Repairs Made Easy**

When you need your rugged mobile computer repaired, send the device to us, and we will take care of the service details as long as there's an active hardware maintenance contract in place. We will coordinate repairs with the hardware supplier and ensure your device is returned charged, configured, and ready to go.

With NutechDM, we will even send you a loaner device to prevent any downtime. No matter what the concern, we have got you covered.

